



FIXPOINT SKILL STANDARDS

(Initial Enlisted Skills)

Skill Description	Scope of Work	Minimum Competence Standard	Tools & Equipment Standard	Quality & Workmanship Standard	Safety & Ethics	Customer Experience Standard	Exclusions
1.	PLUMBING						
Plumbing covers the installation, repair, and maintenance of water supply, drainage, and sanitary systems in residential and small commercial settings.	<ul style="list-style-type: none">Pipe installation and repairsLeak detection and fixingInstallation of taps, sinks, toilets, and showersDrain cleaning (non-industrial)	<ul style="list-style-type: none">Minimum 2 years practical experienceProven ability to diagnose leaks and pressure issuesPortfolio or FixPoint skill assessment required	<ul style="list-style-type: none">Pipe wrenches and cuttersSealants and fittingsLeak-testing toolsBasic PPE (gloves)	<ul style="list-style-type: none">All joints must be leak-freePipes properly aligned and securedNo temporary fixes presented as permanent work	<ul style="list-style-type: none">Prevent water contaminationProper disposal of waste materialsHonest reporting of system condition	<ul style="list-style-type: none">Explain cause of fault clearlyClean work area after serviceProvide maintenance advice where necessary	<ul style="list-style-type: none">Borehole drillingIndustrial or municipal water systems
2.	ELECTRICAL WORK						
Electrical work involves installation, maintenance, and repair of electrical wiring, fittings, and appliances in homes	<ul style="list-style-type: none">Wiring and rewiringInstallation of sockets, switches, lightingFault diagnosis and repairInstallation of basic electrical appliances	<ul style="list-style-type: none">Minimum 2 years experienceAbility to read basic wiring layoutsFixPoint electrical safety assessment required	<ul style="list-style-type: none">Insulated hand toolsVoltage tester or multimeterPPE (gloves, ladder where applicable)	<ul style="list-style-type: none">Secure fittings and proper insulationNo exposed live wiresFunctional testing before handover	<ul style="list-style-type: none">Power must be isolated before workNo bypassing safety devicesNo inflation of faults	<ul style="list-style-type: none">Clear explanation of faults and solutionsAgreed pricing before work begins	<ul style="list-style-type: none">High-voltage or industrial installationsUtility grid connections





Auto repair involves diagnosis and repair of light vehicles and motorcycles.	<ul style="list-style-type: none">• Engine diagnostics• Brake and suspension repairs• Routine servicing	<ul style="list-style-type: none">• Minimum 2 years experience• Proven diagnostic ability	<ul style="list-style-type: none">• Vehicle diagnostic tools• Mechanical hand tools	<ul style="list-style-type: none">• Proper reassembly• Road testing after repair	<ul style="list-style-type: none">• No part swapping• Honest fault reporting	<ul style="list-style-type: none">• Clear cost breakdown• Maintenance advice	<ul style="list-style-type: none">• Heavy-duty vehicles• Advanced electronic reprogramming
7.	<h2>HAIR & BEAUTY</h2>						
Hair & Beauty services include grooming, hairstyling, and basic beauty treatments.	<ul style="list-style-type: none">• Hair cutting and styling• Braiding and treatments• Basic makeup services	<ul style="list-style-type: none">• Minimum 1 year experience• Portfolio of styles	<ul style="list-style-type: none">• Clean styling tools• Sanitized equipment	<ul style="list-style-type: none">• Neat and professional finishing• Hygiene compliance	<ul style="list-style-type: none">• No reuse of unsterilized tools• No harmful chemical misuse	<ul style="list-style-type: none">• Style confirmation before service	<ul style="list-style-type: none">• Medical or cosmetic procedures
8.	<h2>HOME CLEANING</h2>						
Home cleaning covers residential cleaning services for hygiene and comfort.	<ul style="list-style-type: none">• Floor and surface cleaning• Bathroom and kitchen cleaning• Waste disposal	<ul style="list-style-type: none">• Minimum 6 months experience• Understanding of cleaning agents	<ul style="list-style-type: none">• Cleaning supplies and PPE	<ul style="list-style-type: none">• Thorough and systematic cleaning• No damage to property	<ul style="list-style-type: none">• Respect customer privacy• Safe chemical use	<ul style="list-style-type: none">• Timely service• Neat arrangement after cleaning	<ul style="list-style-type: none">• Industrial or hazardous waste cleaning
9.	<h2>LAUNDRY SERVICE</h2>						
Laundry service includes washing, drying, ironing, and folding of garments.	<ul style="list-style-type: none">• Washing and drying• Ironing and folding• Stain treatment (basic)	<ul style="list-style-type: none">• Minimum 6 months experience	<ul style="list-style-type: none">• Washing machines or manual systems• Ironing equipment	<ul style="list-style-type: none">• No color mixing• Proper garment care	<ul style="list-style-type: none">• No garment swapping• Damage disclosure	<ul style="list-style-type: none">• Proper packaging• Clear pickup and delivery timelines	<ul style="list-style-type: none">• Industrial textile processing



FixPoint

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FIXPOINT STANDARD STATEMENT

Every FixPoint skill is clearly defined, quality-benchmarked, safety-checked, and performance-monitored.
